## Real-Life Traveller Claim Stories

## **Emergency Medical** Canadians Travelling Within Canada

## George's stroke would have cost him \$4,000+ without travel insurance



## **Destination:** Penticton, BC

George, his wife Marg and their friend decided to take a road trip from Alberta to BC. Unfortunately, on the way there, the 74-year-old suddenly developed a facial droop on his right side. They called 911 on the road and an ambulance met them and took George to the closest hospital. There, he was diagnosed with an acute stroke.

George then had to be transferred to a hospital in Kelowna, as the first one wasn't medically equipped to treat his condition. Because they were travelling in an RV, Marg didn't have accommodations, so she needed to stay in a hotel near the hospital until George was discharged. When he was released from the hospital, they bought plane tickets to immediately fly back to Alberta as soon as it was safe to. Fortunately, the couple had purchased travel insurance for their trip—which helped them out with the unforeseen costs.

Amount paid by TuGo	\$4,256.80
Return airfare	\$728.96
Prescription	\$130.28
Accommodations	\$1,701.56
Ambulances	\$1,696.00

These examples are based on actual claims with specific traveller details changed to protect privacy.







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